



## CARE AND MAINTENANCE

### Sealer

Living Stone Concrete Design's concrete products are sealed with a water-based chemical hardener that bonds with the concrete and is very environmentally friendly. Simple maintenance is all that is required. Touch up sealer is available if an accident or major wear requires touching up.

### Cleaning

Maintenance and cleaning couldn't be easier. Damp cloths, mild detergents and other water-based cleansers with neutral pH are all that are needed. Examples are 409, Fantastik, Windex, and Simple Green. Abrasive cleansers or scrubbers should be not be used. These include Comet, Brillo pads and 3M scrubbing pads, and all similar products.

### Scratching

Do not cut directly on the countertops; use cutting boards. Knives will pierce the sealer, rendering the counters more susceptible to staining. Additionally the concrete will severely dull the knife's cutting edge. Scratches in the sealer could occur if heavy, rough or sharp objects are dragged across the countertop surface.

### Staining

Clients should use normal care with respect to water, oil, acids, and food. Spills should be wiped up as soon as possible, especially for straight vinegar. Staining/discoloration can occur if staining agents are left on for an extended period of time.

### Heat

As with almost all types of countertop surfaces, you should use trivets. Our sealer can withstand temperatures up to 400 degrees. Concrete can microcrack if exposed to heat more than 400 degrees, and the sealer is not elastic enough to "absorb" these microcracks. In this case, the surface may appear "crazed" if wetted.

### Hairline Cracks

Non-structural hairline cracks are possible and are considered an inherent part of the product, not a manufacturing defect. Hairline cracks can occur at any time during the life of the countertop, but are usually **not** a common occurrence. Hairline cracks are defined as cracks, generally smaller than ½ mm in width that do not threaten the integrity or stability of the slab nor prevent the continued and normal use of the countertop.

### Chips

While durable, both concrete and natural stone are "brittle" materials, as opposed to "elastic" materials. Sharp edges are more susceptible to chipping than rounded edges. Use care with pots and pans around edges. If a chip does occur it is probably something we can repair during a service call.

## SUPPORT

We will give technical advice and assistance for the lifetime of our products. We stand behind our products to provide a surface that will withstand normal countertop usage.

Feel free to contact Living Stone Concrete Design any time. Email [eric@livingstoneconcretedesign.com](mailto:eric@livingstoneconcretedesign.com).

## WARRANTY

One-Year Structural Warranty - During the first year after installation, Living Stone Concrete Design, LLC at its sole option, shall repair or replace product if it fails to maintain functional structural integrity for the intended purpose of the product solely due to a manufacturing defect. This applies only to Living Stone Concrete Design products that have been handled, fabricated, installed and maintained in the manner recommended by Living Stone Concrete Design. Hairline cracks, surface scratches and chips are not included as part of this warranty, nor is structural damage caused by severe impacts or damage stemming from loss of support and/or excessive deflections by the supporting cabinetry or hardware. Living Stone Concrete Design, LLC shall have sole and final right to determine whether a warranty claim is valid.